

INTERAGENCY COORDINATING COUNCIL ON EARLY INTERVENTION

GENERAL MEETING

February 18, 2011

MEMBERS PRESENT

Cheryl Treadwell (Acting Chair), Designee for the Director (CDSS)
Susan Burger, Designee for the Director (DMHC)
Arleen Downing, M.D.
Mike Fuller, Designee for the Director (First 5 California)
Gretchen Hester
Marie Kanne Poulsen, Ph.D.
Pamela Quiroz, Designee for the Superintendent, CDE
Elaine Fogel Schneider, Ph.D.

MEMBERS ABSENT

Jill Abramson, M.D., Designee for the Director (DHCS)
Toni Doman
Toni Gonzales
Madeline Journey-Lynn
Beverly-Morgan Sandoz
Theresa Rossini

OTHERS PRESENT

Linda Landry
Debbie Sarmento
Jeannie Smalley, ICC Manager
Carolyn Walker, ICC Recorder
Stacie Reed, ICC Coordinator

Refer to Attachment A for a complete list of additional attendees.

CALL TO ORDER

Cheryl Treadwell called the meeting to order at 8:45 a.m.

INTRODUCTIONS AND ANNOUNCEMENTS

Cheryl commented that this is her ninth year serving on the ICC and acknowledged everyone for the work they do, for their commitment, and for the fact that we are all in this together. She reflected on Mr. Chao, a parent who commented in yesterday's Executive Committee meeting, who attributed his two-year-old son Eli's developmental success to his family's work with Golden Gate Regional Center. Cheryl reminded everyone that our work does make a difference and commended the group.

There were no announcements.

AGENDA REVIEW

The agenda was approved as presented.

APPROVAL OF NOVEMBER 2010 MEETING MINUTES

Several corrections on the ICC Roster and Contact List were requested, including the correct spelling of Deborah Langenbacher's name, of Kat Lawrence's name, of Elaine Fogel Schneider's phone numbers (661-317-8787; fax 661-265-0225), of Pamela Quiroz' phone number (916-327-3699), of Julie Kingsley's website address (www.sdcoe.net/seecap) on last line page 12, and of two attendees omitted from the Executive Committee Attendee list : Fran Chasen and Carolyn Walker.

The minutes were approved as amended.

EXECUTIVE COMMITTEE REPORT

Gretchen Hester, as Acting Chair of the Executive Committee, reported that the committee discussed the Annual Performance Report (APR) and divided APR indicators among the standing committees for review and discussion.

The committee also introduced the appointment of new community representative, Maurine Ballard-Rosa, Ph.D., who has been a professor of early childhood education at Sacramento State University for 25 years. Dr. Ballard-Rosa will serve as a member of the Qualified Personnel Committee.

The committee further discussed standing committee assignments and delayed the OSEP survey report until today's General Meeting.

The committee also decided that the standing committees discuss potential special topic presentations and then discuss the topics in the General Meeting. Marie Kanne Poulsen recommended that we present the Family Support Guidelines in May and that by doing so we would then have a theme for the year and could put together a very cohesive report for the community. Marie commented that she's concerned that the ICC has become a "jack of all trades and master of none."

By consensus, the ICC agreed to have the Family Support Guidelines as the presentation for May.

ICC CHAIR REPORT

In the absence of Theresa Rossini, Acting Chair, no report was given.

ICC STAFF REPORT

Jeannie Smalley, DDS, reported that DDS is experiencing what all state agencies are feeling—the crunch of time loss due to furloughs and the inability to hire staff. Nevertheless, staff just completed the Annual Performance Report, submitted it on time, February 1, to OSEP, and then made updates to the State Performance Plan. Now staff is working on the 2011 federal grant application that is due May 10th. The application will be posted on March 11, 2011 for sixty days including a 45 day public comment period. Rick Ingraham informed the group that much of the application consists of assurances that DDS will do.

Arleen asked how DDS uses the public input, whether OSEP reviews it, and whether there is a role for ICC. Rick replied that the application is essentially a standard form that does not vary much from year-to-year and that corresponds to OSEP's requirements—a template on which DDS must supply specific information. The application will indicate some assurances of items being in place by June 2012, and will continue to roll over other items each year until new federal regulations are released. Once new federal regulations are in place, DDS will work to change State regulations to concur. A proposed budget is included and updated each year.

FAMILY RESOURCE CENTERS NETWORK OF CALIFORNIA REPORT

The Family Resource Centers Network of California (FRCNCA) Steering Committee met monthly via conference call or face to face.

Outreach and collaboration activities included participation on the UC Davis MIND Institute UCEDD Consumer Advisory Committee and on the planning committee for the California Network of Networks.

The **California Consumer Protection Foundation** is funding an additional year of webinar trainings and recently doubled the amount of the grant. This will allow for expansion of the project to increase the number of webinars designed to enhance the skills of collaborative partner staff, other community-based organization staff, and family members to increase the ability of centers and agencies to provide timely information, education, support, and linkages to appropriate services for hard-to-reach families. Two additional Swap Meet webinars, designed for ESFRC directors / staff will also be presented. In addition, the expanded funding will provide the opportunity to update and enhance the frcnca.org website. This grant meets several of our Strategic Plan goals and builds on our previous Videoconferencing and Webconferencing projects.

To date we have presented a webinar entitled “Out of the Spotlight: Siblings of Individuals with Special Needs.” Upcoming webinars will include “Policy 1010”

Approved on 05/20/2011

presented by the California Family Resource Association; "Supporting Your Infant After the NICU Nursery Experience" and "Introduction to the ADEPT Online Trainings" presented by the UCD MIND Institute.

We continue to seek additional funding sources to maintain the coordination of the Network.

Planning is underway for the **FRCNCA Directors' Forum** on March 28, 2011 in Foster City. The Forum precedes the Family Resources and Supports Institute, scheduled for March 29th and 30th in Foster City.

AGENCY REPORTS

California Department of Social Services (DSS)-Cheryl Treadwell reported the following:

ALL COUNTY INFORMATION NO. 1-05-11 FATHER ENGAGEMENT STRATEGIES

The purpose of this All-County Information Notice (ACIN) is to inform counties, tribes and others of efforts being made at the state level to disseminate and promote the development and implementation of strategies, policies and protocols to improve the engagement of fathers. With the intent of encouraging both public and non-profit agencies throughout the state to replicate the success of the SFI Project's approach to engaging fathers, the OCAP has engaged the organization, Strategies for statewide dissemination of the SFI Intervention, as well as for father engagement approaches. Strategies is a nationally recognized, multi-agency collaboration based in California. The agency assessment tool developed by Strategies is aimed towards community-based organizations. The organization also worked successfully with child public welfare agencies who wanted to better engage fathers. Depending on agency readiness, capacity and goals, Strategies will customize an agency's implementation of some or all of the father engagement strategies. More information is available through Strategies website: www.supportingfatherinvolvement.org/strategies/index.html

Our California Social Worker Education Center commonly referred to as CalSWEC has been tasked with developing an Implementation Toolkit (including communication tools, policy tools, evaluation tools and training tools) to facilitate the successful implementation of effective father engagement strategies statewide. The Implementation Toolkit will be used to systematically disseminate and spread effective practices for engaging fathers.

**ALL COUNTY LETTER NO. 11-12
IN-HOME SUPPORTIVE SERVICES PROGRAM MANAGERS
SUBJECT: CRIMINAL BACKGROUND CHECKS FOR IN-HOME SUPPORTIVE
SERVICES PROGRAM PROVIDERS; EXPANSION OF EXCLUSIONARY
CRIMES; INDIVIDUAL WAIVERS AND GENERAL EXCEPTIONS OF**

EXCLUSIONS: This notice explains under what circumstances a provider can get a waiver to work with disclosure to the consumer and releases the liability for certain crimes within a specified time period. The process for those waivers are outlined in great details within the notice.

BUDGET: Various aspects of Social Services is included in the discussion. The latest perspective can be read in the Legislative Analyst Office on the Governor's proposal about realignment of specific programs-many variables and unknowns. In general the governor proposes to retain oversight and provide technical assistance, but any identified duplication of services will be identified. The goal is to find the level of government where a service can best and most cost effectively be delivered and then provide a permanent funding source to the county.

ANNOUNCEMENT: CDSS partnered with Parents Anonymous to convent the fourth Annual Parent Leadership Conference last week Feb 8-9 were over 300 parent's partners, family support partners were in attendance. Parent Leadership Awards were given to two parents, staff and outstanding programs that support parents.

First 5 California—Mike Fuller reported on the following:

First 5 California is pleased to announce the First 5 California and Water Cooler Joint Conference will be held March 1 and 2, 2011 at the Sheraton Grand Sacramento Hotel in Sacramento.

Day 1, focusing on early learning science and research, will feature the keynote speaker Dr. Robert Pianta, Dean of the Curry School of Education from the University of Virginia, and Director of the National Center for Advanced Study of Teaching and Learning. Dr. Pianta is a principal investigator on several major research projects including My Teaching Partner, a Web-based professional development intervention and the CLASS video-based teacher observation and feedback method for improving teacher and child interactions to enhance child outcomes, school readiness, and later achievement. Also speaking will be J.B. Pritzker, an entrepreneur, technology venture capitalist, philanthropist and a leading advocate for civil rights and young children in poverty. The Pritzker Family Foundation is one of the nation's leading philanthropists in early childhood education and development.

Day 2, focusing on policy, funding and advocacy will feature Jacqueline Jones. Dr. Jones was named by U.S. Secretary of Education Arne Duncan as Senior Advisor to the Secretary for Early Learning. Dr. Jones is the former Assistant Commissioner for the Division of Early Childhood Education in the New Jersey State Department of Education, where she oversaw standards, curriculum, and assessment for preschool through third grade programs statewide. Dr. Jones has given presentations across the country and has served on a number of national advisory committees, including the National Head Start

Research Advisory Committee, the Pew National Early Childhood Accountability Task Force, and the National Research Council's Committee on Developmental Outcomes and Assessments for Young Children.

Also speaking will be David Brooks. Mr. Brooks holds several prestigious positions as a commentator as a bi-weekly Op-Ed columnist for The New York Times and as a regular analyst on News Hour with Jim Lehrer and NPR's All Things Considered. David Brooks has a gift for bringing audiences face to face with the spirit of our times with humor, insight and quiet passion. He is a keen observer of the American way of life and a savvy analyst of present-day politics and foreign affairs. He has been a contributing editor at Newsweek and the Atlantic Monthly. He worked at The Wall Street Journal for nine years in a range of positions, including op-ed editor. He has written for The New Yorker, The New York Times Magazine, Forbes, The Washington Post and many other periodicals.

First 5 California co-sponsored the Parent Leadership Conference hosted by Parents Anonymous, Inc. and the California Department of Social Services on February 8-9 in Ontario, California; and will also co-sponsor the 2011 Childhood Obesity Conference led by the California Department of Public Health and other agencies in June, 2011.

Department of Developmental Services (DDS)—Rick Ingraham reported the following.

The theme is budget, budget, budget. The Legislature opened the week with a proposed \$750 million cut to the DDS service system, on top of last year's \$334 million cut, which adds up to nearly a 25 percent cut in the DDS budget. By May, the budget may drop even lower. He is hearing that the families and consumers who show up at the Legislature to protest cuts have really made a difference. The federal budget picture is much the same: Obama is under a great deal of pressure to make cuts. Last year's total Part C allocation was about \$430 million; California gets about 12 percent because of its large population. Obama has proposed a \$50 million increase. For funding to get down to the states, the proposed budget has to survive the Congressional budget process. Also, the law states that once the Part C budget exceeds \$460 million, some funds must be set aside for state improvement grants. Further, smaller states have long pushed for

a change in the allocation formula—that it be based on percentage of the population served rather than on population. This would not be good for California.

Rick also reported on the ICC survey, the results of which are available in a Handout. Among the highlights:

- The survey had a limited response: three ICC members and seven community reps responded

- Respondents were forthright, stating that most of the work products come from the committees.

Rick also discussed OSEP's letter outlining findings from their verification monitoring visit. The letter is posted on the DDS website. Some of the highlights include:

- There were nine findings, and DDS has plans for correction for each.
- The findings primarily had to do with General Supervision activities (e.g. the use of thresholds to identify noncompliance. DDS has been using an 85 percent threshold, but OSEP insists on a 100 percent threshold.
- OSEP asked that DDS do a better job of following up on complaint issues that are set aside pending the outcome of a due process hearing. OSEP wants more enforcement sanctions for any regional center that performs at the lowest rank.
- OSEP wants DDS to include CDE data on APR indicators.

Cheryl Treadwell asked Rick to explain the enforcement sanctions. Rick explained that if a regional center receives a low performance ranking based on their performance on APR indicators, DDS may withhold funds.

California Department of Education (CDE)—Pamela Quiroz reported the following:

The CDE website is current and special areas of interest are: information related to disproportionate representation of student by race and ethnicity receiving special education services updates about student participation in statewide assessment

Focus Monitoring and Technical Assistance (FMTA) unit consultants assignments by county, local education agency (LEA) program summaries and information on specified federal grants allocated to provide services to individual disabilities information about the advisory Commission on Special Education (ACSE)

Budget Updates Child Care and Development

The Governor's Budget proposes to reduce child development funding by \$77.1 million through the continued use of the 2005 Market Rate Survey and by

reducing the reimbursement rate ceilings for licensed child care providers in voucher-based programs from the 85th percentile to the 75th percentile of the regional market rate. The proposal will also reduce the reimbursement rate ceilings for licensed-exempt providers from 90 percent of the ceilings for licensed family child care homes to 70 percent. The reimbursement rate changes would be effective July 1, 2010. This proposal affects the voucher-based programs,

including the Alternative Payment Program (\$12 million) and the CalWORKS Stage 2 (\$37 million) and Stage 3 (\$28.1 million) programs.

Interagency Collaboration Activities

- *Head Start-DDS and CDE Inclusion Workgroup* This workgroup, formed by the Head Start State-Based training and technical assistance office disabilities specialist and the California Head Start-State Collaboration Office, is working with the CDE Special Education Division, First 5, WestEd and the Department of Developmental Services on a statewide webinar and regionally based and facilitated interagency discussions in May 23, 2011 regarding Early Head Start and Head Start interagency agreements with local education agencies and regional centers
- Nancy Grosz Sager and five of the Parent Links mentors will attend the national Early Hearing Detection and Intervention Conference in Atlanta, February 19-23. Dr. Hallie Morrow, DHCS, will also be attending. Nancy Sager will co-host a poster session on Natural Environments for Deaf and Hard of Hearing Infants and Toddlers. Parent Links mentor Irma Sanchez will conduct a presentation working with Latino families.
- Parent Links mentors Apryl Chauhan and Irma Sanchez will be panelists at the SEECAP Conference in Anaheim on February 25.
- Nancy Sager and Parent Links mentor Kat Lowrance will conduct a presentation on the benefits of using American Sign Language with Deaf and Hard of Hearing Infants with Multiple Disabilities at the Family Resources and Supports Institute on March 29-30.
- CDE is proud to announce a new DVD: Through Your Child's Eyes: American Sign Language/A Traves De Los Ojos De Su Hijo: Con Lenguaje Estadounidense de senas). A private grant from the Annenberg Foundation and California State University, Northridge funded the project. The project was overseen by Andrew Laufer at CDE. The DVD presents American Sign Language (ASL) as a natural visual language for all people. The 13-minute film is also available on YouTube, if you type in Through Your Child's Eyes.
- Meredith Cathcart, Pamela Quiroz, CDE Child Development Division and representatives from the DRDP-Access project are working together to develop one DRDP instrument for children.
- Pamela Quiroz and Meredith Cathcart meet with representatives from DDS to plan the Advance Practice Institute (API)
- Pamela Quiroz and Meredith Cathcart participate in ongoing meetings with the Department of Developmental Services (DDS) to discuss Part C work relative to the DDS and California Department of Education Special Education Division (CDE-SED)
- SEECAP Symposium will be held in Newport Beach February 23, 24, 25, 2011 and in Sacramento on March 1 and 2, 2011

Personnel Updates

Tom Torlakson is the new State Superintendent of Public Instruction-Transition team includes Linda Darling-Hammond who brings wealth of knowledge, passion for the field of early childhood education.

California Department of Managed Health Care (DMHC)—Susan Burger reported the following:

Current Status of Department Activities Relevant to Children Birth to Three

- The Department of Managed Health Care (“DMHC”) continues to respond to the impact of the implementation of ABX4 9 on health care service delivery for affected Early Start consumers and other managed care enrollees. Related activities include, but are not limited to, the following:
 - Tracking and resolving inquiries and complaints filed with the Help Center resulting from ABX4 9 implementation. During the period of July 1, 2009 to December 31, 2010 the Help Center received 40 complaints and 29 inquiries. Speech therapy and applied behavioral analysis were the treatments most frequently requested in the filed complaints. The majority of the Regional Center consumers who contacted the Help Center and identified their Regional Center by name receive services from Regional Centers that either attend ICC meetings or have received presentations on Help Center services from Department staff.
 - Conducting outreach efforts that educate individuals on available Help Center services that assist consumers get the right care at the right time. Help Center staff provided presentations on Help Center services for service coordinators and ancillary staff at the Harbor Regional Center in Torrance, CA on November 30, 2010 and Frank D. Lanterman Regional Center on February 10, 2011. The DMHC will offer a Help Center Services presentation to those Regional Centers that have not yet had the opportunity to participate in the Department's outreach.
 - Responding to inquiries from Regional Center staffs that are assisting consumers and their families navigate effectively through the managed health care system.
 - The DMHC website contains a fact sheet related to new health care insurance options for uninsured children pursuant to AB 2244. Under Federal and California law health plans can no longer deny or limit coverage to a child under 19 years of age because of a pre-existing health condition. Health plans must offer and sell coverage to children at all times of the year. California's law AB 2244 creates “open enrollment” periods during which a child (or parent on behalf of a child) can apply for coverage at the lower premium rate that if you wait

- The initial open enrollment period began on January 1, 2011 and ends on March 1, 2011.
 - After March 1, 2011 a child will have an open enrollment period every year during the month of his or her birthday. (For example, a child born on October 27, 2010 has an open enrollment period every month of October.)
 - Premium costs are also lower during a “late enrollment” period, which may be available if the child or the family experiences certain major changes, such as loss of employment-sponsored coverage, loss of coverage under certain government programs, birth of a new child, or a move to California.
 - You are encouraged to apply for coverage for your child before March 1, 2011 to avoid higher premiums.
 - The DMHC Help Center can provide more information or assist if a health plan denies your child coverage. **Call 1-888-466-2219** with problems or questions. However, the DMHC does not sell the insurance itself.
 - To find health plans selling individual and family insurance in your area, visit <http://finder.healthcare.gov> or call the California Uninsured Helpline at **(800) 234-1317**.
 - For additional information read the Department’s “Health Plan Options for Uninsured Children” fact sheet at <http://www.dmhc.ca.gov/library/reports/news/fsuc.pdf> or go to the Department’s website home page, <http://www.dmhc.ca.gov>, and click on *What’s New*. (The fact sheet is provided in English and Spanish.)
- The Department’s Help Center provides a free consumer service that is available 24 hours a day, seven days a week to answer consumers’ questions regarding accessing health care services. The Help Center receives and resolves complaints from managed care enrollees to ensure that enrollees receive all the necessary medical and mental health care to which they are entitled. (Managed care enrollees have coverage with a HMO or have PPO coverage with Anthem Blue Cross or Blue Shield). The Help Center also provides referrals to community and other government organizations, when applicable. If medical treatment has been delayed, denied, or modified, managed care enrollees have the right to an Independent Medical review (IMR). If families are uncertain about how to proceed with a health plan dispute or are having other problems involving a health plan, please contact the Help Center at **1-888-466-2219, TDD: 1-877-688-9891**. The Help Center can provide help to consumers who speak any of 100 different languages.

The DMHC’s website contains information on enrollee benefits, enrollee rights, and the grievance system process for managed care enrollees. Additionally information is provided on the Department’s Independent Medical Review (IMR) process. The DMHC website is located at <http://www.healthhelp.ca.gov>.

Legislative Updates

AB 171 (Assembly Member Beall) - Autism Spectrum Disorder (introduced January 20, 2011)

This bill would require health care service plan contracts and health insurance policies to provide coverage for the screening, diagnosis, and treatment of autism spectrum disorders.

An act to add Section 1374.73 to the Health and Safety Code, and to add Section 10144.51 to the Insurance Code, relating to health care coverage. Existing law provides for licensing and regulation of health care service plans by the Department of Managed Health Care and provides for licensing and regulation of health insurers by the Insurance Commissioner. Existing law requires health care service plan contracts and health insurance policies to provide benefits for specified conditions, including certain mental health conditions.

- SB 166 (Senator Steinberg) – Health Care Coverage - Autism Spectrum Disorders – (introduced February 3, 2011)

This bill would state the intent of the Legislature to enact legislation that would develop standards for the diagnosis and treatment by health care service plans and health insurers of individuals with autism spectrum disorders.

An act to add Section 1374.73 to the Health and Safety Code, and to add Section 10144.51 to the Insurance Code, relating to health care coverage. Existing law, the Knox-Keene Health Care Service Plan Act of 1975, provides for the licensure and regulation of health care service plans by the Department of Managed Health Care. Existing law provides for the regulation of health insurers by the Department of Insurance. Existing law requires that health care service plan contracts and health insurance policies provide coverage for the diagnosis and medically necessary treatment of severe mental illnesses, including, but not limited to, pervasive developmental disorder or autism, under the same terms and conditions applied to other medical conditions, as specified.

To view the proposed bills' language, history, and status updates visit <http://www.sen.ca.gov> and click on *Legislation*.

Department of Healthcare Services (DHCS)-Position vacant. No report available.

Department of Mental Health (DMH)—Position vacant. No report available.

Department of Public Health – Position vacant. No report available.

Department of Alcohol and Drug Programs – No report available.

PUBLIC INPUT

Peter Michael Miller, community representative, reported that the Department of Mental Health has developed a mental health toolkit to assist physicians in helping them make diagnosis and develop treatments. Bright Futures is included in the document. Dr. Miller commended it as an excellent document and suggested that it would be worthwhile to have someone speak to ICC about it.

Jennifer Griffin, parent from Santa Barbara and community representative, representing Patty Moore of Alpha Resource Center in Santa Barbara, presented a letter (Attachment B) in response to Patty's public input at the November 2010 ICC General Meeting discussing concerns about early intervention services. In discussing this topic at the last meeting, she had hoped to work together with DDS, CDE and other agencies to improve the situation but does not feel that was the case.

A discussion ensued in which members and community representatives expressed similar concerns and/or discussed how the concerns can be addressed. Linda Landry hoped the letter would have opened a dialogue that would lead to a process, rather than suggest families file a complaint. Marie Kanne Poulsen suggested the Executive Committee might take up the concern; Arlene Downing asked whether DDS tracks the number of requests from families for help. Others reiterated that when FRCs advocate for the families, as is their role, and help them file a complaint, the FRC is in the awkward position of filing a complaint against its own employer. Gretchen Hester and Elaine Fogel Schneider suggested there must be a way to make the process more family friendly.

Rick expressed regret that Patty feels her concerns were dismissed. He stressed that while he is not saying that challenges and problems do not exist and that regional centers are not always right, there is often another side to the story. He cautioned against making judgments based on anecdotal evidence and urged people to "drill down" to get the whole story. He further explained that as one who reads every complaint investigation, it's easy to get angry at the system and the regional center, until one reads the regional center report, which often details a comprehensive investigation, including dates on which the regional center called on the family, went by the family's home for scheduled appointments to find the family not at home, etc.

Cheryl Treadwell stated that the issue needs to be handled better at the local level because by the time it reaches state agencies, the situation has already escalated. She concurred that some of the problems mentioned in Patty Moore's letter are systemic and unintended consequences, which does not excuse the

state from being aware of and sensitive to them. She suggested that the Policy Topics and Child and Family Outcomes committees add this topic to their agendas for further discussion and suggested resolutions.

Robin Millar, Ventura County community representative, directs an early intervention program that has noticed a genuine interest in continuing education

for professionals in the field. SEECAP drew in huge numbers for its conference in Southern California. IDA presented their first seminar in Spanish. Robin read off the schedule for upcoming IDA events.

Debbie Sarmiento, parent and Co-Chair of CFOC, announced the Family Voices of California 9th Annual Health Summit and Legislation Day, Moving Forward Together, on March 1 and 2 in Sacramento (Attachment C). New CAFEC Stipend application forms are available for parents whose children are 3-22 and have an active IEP who wish to attend ICC meetings. (Attachment D).

Elaine Fogel Schneider an ICC member informed the group that although services are being cut to families, some resources are available, including two she wrote and developed about touch: an article in *Young Exceptional Children*, "You've Got That Magic Touch: Integrating the Sense of Touch into Early Childhood Services" and an iPhone application called Baby Massage Basics.

PRESENTATION – Infant Family Early Childhood Mental Health Training Guidelines, Mary Claire Heffron, Ph.D. Marie Kanne Poulsen introduced Mary Claire Heffron, Ph.D., and provided background information on the development of the training guidelines, which were first supported by the \$1 million gift of an anonymous benefactor, then by Steve Mayberg, then First 5. One of the most important aspects of the guidelines has been "reflective supervision".

Dr. Heffron works at Children's Hospital in Oakland, where she provides mental health services and early intervention services and a variety of developmental play groups in the community, in addition to consulting with Head Start and many other services for families. She is also the director of the Harris Mental Health Program, which brings in professionals from interdisciplinary groups: early

intervention, mental health, social work, early childhood education, and others. She is one of several people whose input to the *Training Guidelines* were invaluable and who uses the guidelines in her daily work.

Among the major points of Mary Claire's presentation were:

- Early intervention is an intersection. People come in the door in many ways, and we work with them to get them to the right services

- Young children are best served where the focus is on the relationship with the child and their caregivers. This stands up very well to the evidence we
- have now that children do not develop in isolation. Services are best delivered in this context of relationships. This is the direction in which early intervention and early mental health have gone
- Professionals have now also begun to consider what interveners need to know when there are problems with the parents themselves
- Approximately 18 other states have developed competencies similar to California's and have begun to ask how we create quality in the staff who deliver services—are there standards that need to be looked at as a baseline? Many state legislators and professional organizations recognize the importance of this question. California is on the cutting edge.
- Dr. Heffron also discussed
 - The definition of competency
 - Knowledge domains, their key concepts, and related competencies
 - Endorsement requirements
 - The impetus for and importance of standards
 - The focus on reflective supervision and facilitation

STANDING COMMITTEE REPORTS

Quality Data Committee: Arleen Downing reported on committee activities. Refer to committee notes for detail.

Highlights:

- Reviewed Indicator #10 State Complaints, Indicator #11 (Due Process Hearings)-and Indicator #13 (Mediations)-
- Requested that a DDS representative provide information regarding regulations on complaint, hearing and mediation at the next QDC meeting
- Elise Parnes provided update on prevention program
- Tabled review of most frequently used assessment tools as “unresolved” as DDS does not have this information available.
- Requested a psychologist and CDE or SELPA representative for QDC
- Discussed the connection between use of private insurance and shortage of providers

Policy Topics Committee: Elaine Fogle Schneider reported on committee activities. Refer to committee notes for detail.

Highlights:

- Discussed Indicator 2 (Natural Environments) insurance, Indicator 3 (Child Outcomes), Indicator 4 (Family Outcomes, Indicators 5 & 6 (Percentage of

- kids served), Indicator 7, Timely Evaluation and Assessment.)
- Continued work on Private Insurance Best Practices Brief for RC service coordinators to use when working with families on accessing their private insurance for services
- Announced that the 1115 Waiver begins in July. Fact sheet is being developed by Family Voices to educate families and providers

Child and Family Outcomes Committee: Cheryl Treadwell reported on committee activities. Refer to committee notes for detail.

Highlights

- Reviewed Indicator #4 (Family Outcomes), Indicator 7 (Timely Evaluation and Assessment), and Indicator 13 (Mediation Agreements)
- CFOC will put a motion on the floor at the full ICC to have FRNCA become a voting member on the ICC
- Discussed Under Representation Work Group work plan and membership

Qualified Personnel Committee: Marie Poulsen reported on committee activities. Refer to committee notes for detail.

Highlights:

- Reviewed Indicator #1 (Timely Services), Indicator 7 (Timely Evaluation and Assessment), Indicator 8 (Transition) -
- Recommended capturing data on “exceptional circumstances” on ESR
- Requested a presentation on the ESR by Rick Ingraham and CDE’s Meredith Cathcart
- Discussed usefulness of data on Prevention program children who would eventually qualify for EI, RC systemic issues could possibly be identified
- Recommends to DDS to include parent input during focus monitoring
- Recommends that the ICC endorse the Training Guidelines and Personnel Competencies for Infant-Family and early Childhood Mental Health

OTHER BUSINESS

Arleen Downing complimented Anastasia Byrne-Reed on her preparation of the ICC Annual Review general activities completed during the past year.

ADJOURNMENT

The meeting was adjourned at 1:00 p.m.

ATTACHMENT A

STAFF AND OTHERS ATTENDING ICC GENERAL MEETING

FRIDAY, FEBRUARY 18, 2011

Community Representatives

Brigitte Ammons
Cindy Arstein-Kerslake
Maurine Ballard-Rosa
Bev Ching
Mary Ellert
Sylvia Flores
Susan Graham
Jennifer Griffin
Rachel Hagans
Dwight Lee, M.D.
Denise Meek
Kathy Mikitka
Robin Millar
Peter Michael Miller, M.D.
Shane Nurnberg
Lois Pastore
Mary Ellen Peterson
Kristine Pilkington
Letha Sellars
Sherry Torok
Carmen Vasquez

Angela McGuire
Stephanie Myers
Virginia Reynolds
Carolyn Walker, Recorder

Department Liaisons

Anastacia Byrne-Reed, ICC
Coordinator
Michele Donahue
Rick Ingraham
Michael Miguelgorry, ICC Staff
Elise Parnes
Erin Paulsen
Jeannie Smalley, ICC Staff Manager

WestEd Staff

Peter Guerrero
Patsy Hampton

ATTACHMENT A

STAFF AND OTHERS ATTENDING ICC GENERAL MEETING

FRIDAY, FEBRUARY 18, 2011

COMMUNITY REPRESENTATIVES

Brigitte Ammons
Connie Moreland-Bishop
Fran Chasen
Bev Ching
Wanda Davis
Susan Graham
Jennifer Griffin
Rachel Hagans
Laurie Jordan
Dwight Lee
Robin Millar
Peter Michael Miller
Shane Nurnberg
Lois Pastore
Kristine Pilkington
Maurine Ballard-Rosa
Letha Sellars
Sherry Torok
Carmen Vasquez

GUESTS

Mary Allard
Silvia Flores
Cindy Arstein-Kerslake
Monica Mathur
Denise Meek
Mary Ellen Peterson

DEPARTMENT LIAISONS

Michele Donahue
Erin Paulsen
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